



NFF Earns Cisco Customer Experience Specialization

Networking For Future (NFF) is one of an elite group of Cisco U.S. partners recognized for excellence in delivering the highest level of customer support.

WASHINGTON, May 26, 2022 – Networking For Future (NFF), a performance focused information technology (IT) solutions provider, today announced that NFF has achieved the Cisco® Customer Experience Specialization certification, which recognizes NFF's customer care program and commitment to support customers across the full lifecycle of solutions that impact a customer's business outcomes. This designation was attained following a rigorous review by Cisco and verified by a third-party auditor, which validated the NFF client success methodology across people, processes, technologies, tools, infrastructure, and quality system management platforms.

The Customer Experience Specialization recognizes partners that have created a repeatable customer success practice based on the Cisco customer experience lifecycle. The NFF Client Success team partners with clients to identify and deliver business value, in measurable terms, throughout the entire solutions and services lifecycle. In the early stages of a project the team identifies business use cases, desired outcomes, and key success metrics. The Client Success team also aids in removing barriers to adoption and works to accelerate the time to realized solution value. The results are data-driven decisions that positively impact key client outcomes in every area.

“The Customer Experience Specialization embodies our commitment to the success of our clients. A positive customer experience is critical to our mission to be considered the best IT solutions and services company by our customers, partners, and employees,” commented Glen Carter, vice president of technology services at NFF. “We are looking forward to delivering more innovative solutions and advanced services to our clients.”

About Networking For Future, Inc.

Networking For Future, Inc. (NFF) is a Washington, DC-based company offering a performance-focused approach to delivering transformational IT business solutions. We take pride in keeping users productive and engaged by providing business and IT teams with the solutions they need to improve their performance in a dynamic, connected world.

Since 1996, NFF has delivered architecture, design implementation, professional support services, and hardware and software sales pertaining to Network Infrastructure, Data Center and Cloud, Network and Endpoint Security, Application Assurance, Collaboration and Mobility, and Staff Augmentation.



In addition, NFF, an ISO 9001:2015 certified company, is a Cisco Gold Partner, Riverbed Premier Partner, Splunk Partner, NetApp Gold Partner, VMware Enterprise Partner, Microsoft Certified Silver Partner, Dell Solution Provider Partner, Gigamon Partner, F5 Networks Partner, and Coresite Partner. NFF also holds GSA Schedule 47QTCA21D0047 and other government contract vehicles.

For more information, visit www.nffinc.com, call [202-783-9011](tel:202-783-9011), or email sales@nffinc.com.

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