

## **NetActive Co-Managed Support**

### Your Network Is Vital To Your Business Success

Nearly everything your organization needs to operate is shifting to the cloud. With your business-critical software applications and data in the cloud, your network is the vital gateway to everything your employees need to do their jobs. When your network works, everyone can be productive. When a network problem causes your connection to slow down or drop completely, your business grinds to a halt, which means lost productivity and revenue and decreased customer satisfaction.

### **NetActive Co-Managed Support**

With NetActive Co-Managed Support, you get efficient, affordable, and specialized network services, without the additional overhead expense you would need to invest in hiring additional staff members.

### NetActive Co-Managed Support Provides:

- Access to Expertise
- Cost Efficiencies
- Time and Resource Productivity
- Technological Innovation
- Security
- Remote Monitoring and Management
- Bi-Annual Business Reviews
- Agility
- Continuous Improvement

### Service

Networking For Future (NFF) has the engineering and architecture expertise and network recovery solutions to get you back up and running if disaster strikes. With powerful troubleshooting and configuration management capabilities, we're able to proactively resolve problems and continually improve the stability of your network. With its real-time network map and device inventory, we can see if equipment is old, end-of-life for support, or needs replaced to provide better performance and security for your business.

### Next Level Proactivity

When issues occur NFF can execute an immediate resolution and put new measures in place to ensure it doesn't happen again, or work alongside your team on the resolution. With NetActive Co-Managed Support, it's your choice.

With remote network visibility and real-time alerts, we can see many problems before they affect your network and know specifically how to troubleshoot the root problem.

### Roles and Responsibility Alignment

We schedule and align expectations up front and document them. It's our responsibility to ensure we understand each other's delivery responsibility and that we are on the same page.

With bi-annual expert network infrastructure audit and strategic roadmap assessments, you can be confident your network and your business will continue to run smoothly. We provide continual guidance about ways you can evolve your network infrastructure to support your business over the long-term and meet your business goals.

### Risk Management

NFF is moving the conversations from being incident-based to risk-based. We assess your environment to uncover the most pressing risks and create a plan for governance, compliance, and ongoing risk management. Network infrastructure, operations, and security are not one and done, so we examine your ever-evolving needs and create touchpoints to optimize your IT environment.

We have the expertise and tools to evaluate your entire network, identify and rank risks by severity, and help resolve any network and security issues we find before they become a major problem.



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### **Next Step**

NFF can perform a detailed network assessment upfront, so we can:

- Diagnose the current status of your network
- Spot potential issues
- · Better understand the scope of work that needs to be done to manage it effectively
- Discuss next steps

Simply put, we keep IT networks running and make costly downtime a thing of the past.

### Features

### Access To Our Experts

- Breadth of Technical Expertise
- Partner Services
- Architecture and Design Insight
- Security Risk and Vulnerability Evaluation and Support

### **Engineering Services**

- Design, Move, Add, Change
- Break / Fix Support

### Network Performance Services

- Proactive Network Problem Monitoring and Alerting
- Automated Network System Backups
- Network Endpoint Visibility

### Strategic Network Insight

- Automated Network Discovery and Topology Mapping
- Bi-Annual Network Infrastructure Audit and Strategic Roadmap Review
  - ◊ Software Version Control
  - ◊ Hardware Inventory Reports
- Network Capacity Management
- Application Traffic Analysis
- Network Change Visibility / Audits

Request a NetActive Co-Managed Support meeting at sales@nffinc.com.