Managed Services

Nearly everything your organization needs to operate is shifting to the cloud. With your business-critical software applications and data in the cloud, your network is the vital gateway to everything your employees need to do their jobs. Your users want technology that will solve problems and allow them to see results quicker.

When your user network connections works, everyone can be productive. Your success is measured by consistently improving the technology infrastructure your customers use, simplifying the processes required, and helping users meet goals and the vision they set for themselves.

When a network problem causes your connection to slow down or drop completely, your business grinds to a halt, which means lost productivity and revenue. Not to mention how frustrating it is for your employees and for your customers.

Managed Services Provide:

- **Access to Expertise**
- **Cost Efficiencies**
- **Time and Resource Productivity**
- **Technological Innovation**
- **Security**
- **Remote Monitoring and Management**
- **Bi-Annual Business Reviews**
- **Agility**
- **Continuous Improvement**

You need to ensure the network infrastructure is understood, delivering services, and secure. You want to empower your IT team to deliver excellent customer service.

Optimize Your Network's Operational Performance

For networks to deliver a reliable connection, it's important to keep network devices healthy and up to date. Efficiency is the key to reducing costs and optimizing operations. Developing a more well-informed IT organization will improve team, data, and cost performance, while reducing the risk of technology obsolescence and enhancing your end-user customer experience.

Managing Network Infrastructure

Managing network infrastructure is very manual, time consuming, and technical, while keeping your network equipment up to speed isn't the primary purpose of your business. You want to know if your IT team and network are fit to power your business, reliably and without interruption.

You want to ensure your IT team efficiently improves network performance by having access to the tools to be successful. Does your IT team have:

- The data/information to determine when a problem is approaching, when it is happening, and how to correct the issues
- The capability to keep up with the hardware and software updates, version control, inventory, and end-of-life (EOL)
- Less experienced IT staff needing higher level technical skills to optimize your network

Modern businesses use technology to create efficiencies, and you need an performance oriented company to align with the goals you are trying to achieve and what's most important to you.

IT Team Productivity

You are able to increase the productivity of your IT team by automating and expediting the solutions to network infrastructure problems before they impact your users. These solutions allow the IT team to deliver secure, highly available mobile data applications and deploy the most cost-effective network services.

User Experience

Business

- Ensure your network is designed to support your current and evolving business needs
- Future-proof your network for your growing organization

Operations

- Identify any network vulnerabilities that pose a risk to your business
- Address existing problems on the network affecting your connections
- Take immediate steps to solve potential problems before they occur

Legacy Replacement

- Determine hardware or software replacement needs to improve security or performance
- Reduce the business risk associated with your network

NetActive Co-Managed Support

With NetActive Co-Managed Support, you get efficient, affordable, and specialized network services, without the additional overhead expense you would need to invest in hiring additional staff members.

Service

NFF has the expertise and network recovery solutions to get you back up and running if disaster strikes. With powerful troubleshooting and configuration management capabilities, we're able to resolve problems fast and improve the stability of your network. With its real-time network map and device inventory, we can see if equipment is old, out of date, or needs swapping to provide better performance and security for your business.

Improved Onboarding and Ease of Adoption

With technology, it's all 1's and 0's. You can usually do an install, configure the technology, and let it go without any questions. Unfortunately, the technology is only as good as the users experience. This is where improved onboarding creates a real differentiator for your team.

With Networking For Future (NFF) focused on the customers and end-users rather than just the technology, you are going to see a huge difference in the adoption of the products and services that you offer. Thereby, creating more loyal customers and end-users.

Next Level Proactivity

When an issue arises, NFF can, with your agreement, execute an immediate resolution and put new measures in place to ensure it doesn't happen to you again.

In addition, rather than waiting to find out network capacity usage is at 95%, NFF can create an alert when it reaches 80%, so we can set up a meeting with you to plan a solution together versus last-minute scrambling.

With remote network visibility and real-time alerts, we can see many problems before they affect your network and know specifically how to troubleshoot the root problem.

Alignment of Expectations

It's our responsibility to ensure we understand each other's delivery responsibility and that we are on the same page. We schedule alignment of expectation conversations early and document them, so everyone knows what is covered by our services.

With bi-annual expert network infrastructure audit and strategic roadmap assessments, you can be confident your connections and your business will continue to run smoothly. We also provide guidance about ways you can evolve your network infrastructure to support your business over the long-term and meet your business goals.

Risk Management

NFF is moving the conversations from being incident-based to risk-based. We assess your environment to uncover the most pressing risks and create a plan for governance, compliance, and ongoing risk management. Network infrastructure, operations, and security are not one and done, so we examine your ever-evolving needs and create touchpoints to optimize your IT environment.

We have the expertise and tools to evaluate your entire network, identify and rank risks by severity, and help resolve any network and security issues we find before they become a major problem.

Next Step

NFF can perform a detailed network assessment upfront, so we can:

- Diagnose the current status of your network
- Spot potential issues
- Better understand the scope of work that needs to be done to manage it effectively
- Discuss next steps

Simply put, we keep IT networks running and make costly downtime a thing of the past.

Features

Access To Our Experts

- Breadth of Technical Expertise
- Partner Services
- Architecture and Design Insight
- Security Risk and Vulnerability Evaluation and Support

Engineering Services

- Design, Move, Add, Change
- Break / Fix Support

Network Performance Services

- Proactive Network Problem Monitoring and Alerting
- Automated Network System Backups
- Network Endpoint Visibility

Strategic Network Insight

- Automated Network Discovery and Topology Mapping
- Bi-Annual Network Infrastructure Audit and Strategic Roadmap Review
  - ◊ Software Version Control
  - ◊ Hardware Inventory Reports
- Network Capacity Management
- Application Traffic Analysis
- Network Change Visibility / Audits